

Frequently Asked Questions

Q. If the vote on Skyshades passes, does every owner have to buy this product?

A. No!!

Q. If I do want this product, is there a buy date?

A. No!! You can buy at any time or year that you would like.

Q. If I don't want to buy, do I have to vote "no"?

A. Of course not! A "yes" vote would allow the owners who do want to purchase the ability to do that.

Q. If I want a certain color, can I buy that?

A. No!! The color has been chosen and approved by the Board of Directors of the AOA to maintain uniformity.

Q. How will the strong winds of Maui affect the Skyshades?

A. Skyshades of Maui provides a full retention high-quality screen, able to withstand Maui's high winds, salt air and intense sun for many years.

Q. What does full retention mean?

A. The sidetracks are specifically fitted with a zipper retention sleeve, which will retain the entire length of fabric sides. This system has been tested to over 50 miles per hour.

Q. Can Skyshades be installed on ground floor units?

A. Yes.

Q. Can I have the Skyshade fully down and still be able to see through it?

A. Yes, you will still have good visibility as well as a cooler lanai and condo.

Q. How does the Skyshade open?

A. With an electric motor made by Somfy Altris RTS tubular motors. The motors are not visible and are controlled with wireless remote controllers.

Q. Are these shades designed for storm protection?

A. No. The screen is not to be used in storms or very strong winds.

Q. Who will clean the screens?

A. It is the owner's responsibility to have the shades cleaned. Skyshades of Maui will be able to remove the screen, take it away for cleaning, then bring it back and reinstall. The cost of cleaning will be 100% the owner's expense.

Q. What is the warranty?

A. Screen Hardware – 10 years

Screen Fabric - 10 years

Somfy electronics – 5 years.

FOR MORE TECHNICAL INFORMATION, PLEASE CONTACT:

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