

Maui Vista AOA Policy

Title: Pest Control

Ref # 0005

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Service:

1. Pest Control is performed on a quarterly basis.
2. The Pest Control contract provider is Bowman Pest Control.
3. Chemical sprays used by Bowman are non-toxic insect repellents and rarely creates an odor inside the unit.

Notification:

1. Annually: Dates for pest control are scheduled at the beginning of every year and posted to the AOA's website at: www.aoaomaivista.org
2. Quarterly: Office staff posts notifications on property minimally 10 days prior to each treatment.
3. Property Managers who are contacted by guests who do not wish to be sprayed due to allergies or other health-related issues can contact the office. Arrangements will be made at that time to coordinate a date as soon as the unit is available.
4. The Pest Control provider can substitute the non-toxic chemical spray with "bait only" should the owner or guest request it. The property manager, owner or guest should contact the office to make their preference known ahead of the spray date.

Unit Access:

1. AOA office staff arranges building keys a day ahead of the scheduled spray date.
2. If pest control treatment cannot be accomplished on the scheduled date, the agent or owner will be called and/or emailed and advised of necessary changes.
3. Unless it is building 3, which is always the last scheduled spray, the office will include that unit to the next day's spraying schedule after coordinating with the agent/owner.
4. If guests refuse to have their unit sprayed, we will make an effort to re-schedule at no charge to the owner.
5. If locks and/or deadbolts have been changed and no key provided to the office, or if the Kaba-Lock code is not current and did not allow access to the unit, the spray will not be

done. The agent/owner will need to work with the AOAO office to re-schedule the spraying of that unit. After two (2) times of this occurring the owner may be assessed the costs of the rescheduling of the spraying and/or a fine.

6. Pest Control is a benefit to owner membership. This ensures an aggressive approach to control local insects; however, the spray is not guaranteed to eliminate all possible bugs/insects/pests that reside on Maui. Owners, tenants, or guests who experience an insect problem can request an additional spray at no cost.
7. "Owners who do not allow access to their unit for Pest Control are asked to provide annual proof in the form of a receipt from a qualified pest control agent/company by December 31st each year. This will effectively ensure surrounding owners that unwanted pest's are not spread due to owner refusal to allow Pest Control access during the year.